

WANT FASTER WARRANTIES?

So Do We! That's why we created our New Warranty Policy!

To expedite the Warranty process, Harman's has changed its policy regarding warranty returns. **All defective products MUST be accompanied by a Warranty form filled out by the customer.** All of our drivers carry these forms, so if you have a defective product, request a form from our driver & once it is filled out in full, return it with the part the next time the driver is in (or request a driver come pick it up). The form comes with 3 copies, so you can keep the top copy for your records.

All warranty inquiries can now be made to anyone on the sales counter.

These changes are designed to streamline the warranty process & to get you credit faster!

HARMAN HEAVY VEHICLE
SPECIALISTS LTD.

FILE NO. 9128

8 SEREDA ROAD • KITCHENER, ONTARIO • N2H 4X7 • PHONE (519) 743-4378 • IN WATTS (519 AREA) 1-800-265-8701

CUSTOMER REQUEST FOR WARRANTY ADJUSTMENT

THIS SECTION TO BE COMPLETED BY RECIPIENT OF GOODS ONLY

CUSTOMER NAME		DATE	
PRODUCT NAME	PART NUMBER	SERIAL NUMBER	
QUANTITY	DESCRIPTION	INSTALLED BY	CUSTOMER VEHICLE MFG.
NATURE OF DEFECT			
DATE OF PURCHASE	INVOICE NO.	PRICE \$	
VEHICLE MAKE	VEHICLE MODEL	CHASSIS NO.	
ENGINE MAKE	ENGINE MODEL	DEVICE TO BE RETURNED IF WARRANTY REFUSED	<input type="checkbox"/> YES <input type="checkbox"/> NO
DATE INSTALLED	TYPE OF OPERATION CODE	<input type="checkbox"/> 1 CITY	<input type="checkbox"/> 4 INDUSTRIAL
DATE REMOVED		<input type="checkbox"/> 2 HIGHWAY	<input type="checkbox"/> 5 COACH
		<input type="checkbox"/> 3 OFF-THE-ROAD	<input type="checkbox"/> 6 OTHER _____
APPROX. MILEAGE AT INSTALLATION	MILEAGE AT REMOVAL		

FILLED OUT WARRANTY FORMS MUST ACCOMPANY ALL WARRANTY RETURNS!

CUSTOMER COPY — THIS IS YOUR RECEIPT FOR GOODS RETURNED

We Appreciate Your Help With This Process.

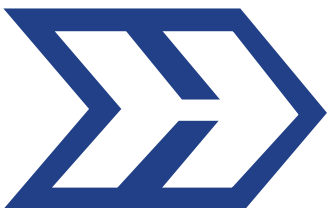
Spring 2013

1938

75

2013

Years of Service



HARMAN HEAVY VEHICLE SPECIALISTS LTD.

KITCHENER

8 SEREDA ROAD

1.800.265.8701

519.743.4378

Fax: 519.743.1185

Fax: 1.800.759.8333

orderK@harmanhvs.com

CAMBRIDGE

1177 FRANKLIN BLVD. U# 2&3

1.800.265.7151

519.740.2924

Fax: 519.740.9671

orderC@harmanhvs.com

WOODSTOCK

23 HOUSERS LANE

1.800.265.1908

519.537.3417

Fax: 519.537.7797

Fax: 1.800.463.5703

orderW@harmanhvs.com